

COVID-19 – SAFETY POLICY

Main Dining Area Set Up

- There will be a maximum of 3 staff members in the dining area at any one time.
- Idle positions when not busy (By Front Door, Behind Bar and by Food Pass area).
- Team members will wear masks at all times. Team members will wash and sanitize hands frequently.
- Antibacterial hand wash soap will be provided at every hand wash point along with NHS guidelines printed.
- Hand sanitizer is being provided for staff and customers to use as frequently as needed.
- Windows, front door and ventilators will be kept open as frequently as the weather permits so that the premises is kept aired and ventilated.
- Tables are being set up with a minimum distance of 1.6metres and each customer will always be back to back at any given time.
- A one way system is being set up and clearly marked for customers and staff to follow at all times.
- Tables will not be pre-set. Cutlery will be provided after ordering.
- Menus. Customers will be given a choice to look at menus online or be provided with a disinfected menu.
- Staff order pads will be used by the same staff member only. Cleaned and disinfected after use.
- Capacity is being reduced by 50% and only tables of maximum 6 persons will be allowed. These must be from the same household or bubble according to government guidelines.
- Bookings will be spaced 15minutes apart to avoid queuing. People will be encouraged to book and walkins may not be accepted if the premises are busy.
- Customers will be asked to wait to be seated so that the team can manage the number of people in any area.
- No payments or purchases will be allowed at the bar. We will operate a complete table service.
- Music will be kept as low as possible to avoid people having to speak up.
- Customers will be reminded to follow social distancing rules.
- Tables and chairs will be thoroughly cleaned after every use.
- All frequently touched areas will be disinfected at every opportunity.
- Staff will be reminded to wash and clean all their equipment, Facemasks etc as frequently as possible.
- Customers details to be added in diary – Name, Surname and telephone number.